

Dear Customer/Employees,

We, ITI Housing Finance Limited, would like to request you to adopt below mentioned precautionary measures to mitigate cyber and IT risks

- i. Please do not to download and install applications from untrusted sources. Install apps downloaded from reputed application market.
- ii. Please verify app permissions and grant only those permissions which have relevant context for the app's purpose.
- iii. In settings, please do not enable installation of apps from "untrusted sources."
- iv. Please avoid using unsecured, unknown Wi-Fi networks. There may be rogue Wi-Fi access points at public places used for distributing malicious applications.
- v. Please refer to security best practices for mobile phone users https://www.cyberswachhtakendra.gov.in/documents/Mobile_phone_Security.pdf
- vi. Please do not open attachments in unsolicited e-mails, even if they come from people in your contact list, and never click on a URL contained in an unsolicited e-mail, even if the link seems benign. In cases of genuine URLs close out the e-mail and go to the organization's website directly through browser.
- vii. Please exercise caution when opening e-mail attachments even if the attachment is expected and the sender appears to be known.
- viii. Please scan all software downloaded from the Internet.
- ix. Please install up-to-date antivirus signatures and engines
- x. Please exercise caution when using removable media (e.g. USB thumb drives, external drives, CDs, etc.).
- xi. Please change your password regularly/frequently.